

Repair / Service order



Contact details:

Information for your submission

Order processing:

E-mail: info@g-mw.de

Tel. / Fax Nr: +49 9103 7129 -0 / 207

Submit to:

GMW GmbH & Co. KG

Am Farnbach 4A, 90556 Cadolzburg

Please fill out our service form and send it to us in advance. Please do not forget to include a delivery note or Order confirmation for the goods. Thanks in advance.

Contact information

Name	
Street	
Zip code / city	
Contact person	
Contact number	
e-Mail	
Customer no.	
Invoice no.	
Date of purchase	
Submission date	
Submission carrier	
Article number / unit	
Serial no.	

Reason of submission

<input type="checkbox"/>	Calibration without measured values	<input type="checkbox"/>	Calibration with measured values	<input type="checkbox"/>	Repair
<input type="checkbox"/>	Cost estimate	<input type="checkbox"/>	Cost clearance _____ €	<input type="checkbox"/>	8-D Report (additional cost)
<input type="checkbox"/>	Express handling <small>with clearance from GMW - Extra costs from Eur 75,- depending on complexity.</small>	<input type="checkbox"/>	Alternative: Offer for new units	<input type="checkbox"/>	Without cost estimate and cost clearance

Error description:

Repairs can only be carried out if you provide us with an accurate and understandable error description. After receipt of the goods, you will receive a confirmation by e-mail to the e-mail address you specified. Please let us know what fault has the unit. In the case of products which arrive to us without an exact and comprehensible description of the fault (for example "broken", "for repair", "no function"guarantee"), we will send the goods unprocessed against a processing fee of Eur 55,- / 109,- plus shipping charges.

The preparation of inspection repairs is subject to a charge if the customer refuses to perform the repair. A check will be charged with up to Eur 55,- / 109,- plus shipping. If a repair is no longer economically viable or the repair costs are not economically viable, we will offer you a new device. In the case of a new order the processing fee of Eur 55,- / 109,- plus shipping costs will be waived. If the repair is covered by warranty, no repair costs will be charged.

Gilgen, Müller & Weigert (GMW) GmbH & Co. KG
Am Farnbach 4A, D-90556 Cadolzburg
Amtsgericht Fürth HRA 10360

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Geschäftsführer: Prof. Dr. h.c. Wolfgang Gilgen
Sitz der Gesellschaft: Cadolzburg

Persönlich haftende Gesellschafterin:
Gilgen, Müller & Weigert (GMW) Verwaltung GmbH
Amtsgericht Fürth HRB 14814

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